

# NETAJI NAGAR DAY COLLEGE

## ACTION TAKEN REPORT

2021-2022

The feedback from the students, teachers and alumni are collected by circulating the Feedback Forms. The data are then compiled and analysed. Feedback analysis report is available in the college website.

### Feedback from Students:

From the analysis of the students' feedback, it is revealed that they are satisfied with the curriculum framed.

| Feedback                                                           | Action Taken                                                                                                                                                                                                                                                                                                                                                                                    |
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| Need to strengthen library facilities.                             | Library has taken steps to strengthen the facilities. The Library offers both Lending and Reading facilities including internet facilities of the UGC Network Resource Centre. Facility to access e-books and e-journals of leading world Libraries through internet connectivity is also available. Reading facilities are available during the entire period of working hours of the library. |
| Need good behaviour from the college staff.                        | Each and every office staff is cooperative and supportive to the students. They are trying to develop their services so that students don't face problems regarding any issue in the near future. Staff development programme are being organised by IQAC.                                                                                                                                      |
| Students want online examinations instead of offline examinations. | The College has no authority to take examinations in online mode. The affiliating university has already published notification to conduct all the examinations in offline mode.                                                                                                                                                                                                                |
| Need infrastructure improvements.                                  | Infrastructure development is a continuous process in this institution. Substantial upgradation of infrastructure and learning resources has been under taken with the RUSA 2.0 grant.                                                                                                                                                                                                          |

### Feedback from Teachers:

| Feedback                                                                        | Action Taken                                                                                                                                                                                     |
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| A lift is an important requirement at present for those who have health issues. | The College authority is seriously concerned about this matter. Due to limited resources and inadequate space in the existing buildings, immediate action can not be taken.                      |
| To cover the complete syllabus in a stipulated time is challenging.             | The College follows the curriculum prescribed by the affiliating University for all courses. So the stipulated time period for the completion of a semester beyond the authority of the college. |
| Syllabus should be job oriented.                                                | Teachers from different departments have conveyed this message to their respective BoS. Besides the                                                                                              |

|                                                                                                              |                                                                                                                                                                                        |
|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                              | College organizes various types of add on/certificate programmes for the students which can help them to get a job.                                                                    |
| Application in the professional field may be reviewed for inclusion in the course in the form of Internship. | Teachers from different departments have conveyed this message to their respective BoS.                                                                                                |
| Excursions should be allowed in the literary spots. Participation in drama workshops should be encouraged.   | The College always encourages this type of engagements. Teachers from arts subjects have been informed about this issue.                                                               |
| Parent-Teacher interaction at least one time in each semester will help the students in their studies.       | The College organizes Parent-Teacher meeting on a regular basis.                                                                                                                       |
| Infrastructural development is very urgent for our institution.                                              | Infrastructure development is a continuous process in this institution. Substantial upgradation of infrastructure and learning resources has been under taken with the RUSA 2.0 grant. |

### Feedback from Alumni:

| Feedback                                                                                                                         | Action Taken                                                                                                                                                           |
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| The College office should be decorated in more suitable form in respect of smoothly running the official works.                  | The College has acquired Enterprise Resource Planning (ERP) software in 2022 for better office management. This software encourages paperless work.                    |
| The place for lab work should be broad and lab facility should be improved.                                                      | Practical basis subjects already have laboratories with adequate spaces. The labs are upgraded regularly.                                                              |
| Please improve transaction process. If it possible, please use online transaction method.                                        | The College has online transaction process from the academic session 2020-2021.                                                                                        |
| Canteen facility is needed in the college campus because many students come from remote areas and stay whole day in the college. | Canteen facility is already available in our college campus. It was closed during the pandemic time but the canteen services have resumed from February, 2022 onwards. |
| A big seminar hall is required for the college.                                                                                  | The College has already a sanctioned plan to set up a seminar hall with good facilities in the second campus.                                                          |

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